

2022 Undergraduate Graduating Student Exit Survey

Prepared by

Office of Institutional Research & Assessment

 oira.aua.am

 oira@aua.am

August 2023

Contents

Methodology and Background	3
Instrument Design and Timeline	3
Sample, Procedures, Response Rate	3
Description	4
Background Information	5
Graduate Experience	6
Overall satisfaction	6
Faculty and Courses	6
Answers to Open-Ended Questions (coded)	7
Expectations for after graduation	8

Methodology and Background

Instrument Design and Timeline

The American University of Armenia (AUA) conducted the 2022 Undergraduate Student Exit Survey from August 15 to September 1, 2022. *Typically, this survey is conducted during April the same year based on petition to graduate lists of the previous year. However, in 2022, due to unforeseen events led to a delay in conducting the survey, resulting in a lower response rate and data that may not be fully representative of the entire student population. Therefore, for the 2022 survey, only partial reporting is available, which includes the description of select questions and demographic information. Regrettably, the 2022 survey results will not be incorporated into the longitudinal reporting of the Undergraduate Graduating Student Exit Survey (for internal use only). The delay in conducting the survey and the resulting lower response rate have introduced potential biases and inconsistencies in the dataset, making it challenging to draw accurate and meaningful comparisons over time. While the 2022 survey may not have yielded a full set of results, the data collected still holds value in contributing to the ongoing assessment and improvement of the university's undergraduate programs.*

The objectives of the survey were to gather information from undergraduate students about the level of student satisfaction related to the curriculum, academic environment, extracurricular activities, and services provided at the university, as well as to identify areas of possible improvements.

This report describes the methodology used for the survey and presents the findings in tables.

A total of 43 (23.5%) out of 183 graduating students participated in the survey. The results of 6 partially completed surveys were excluded from the analyses, **thus 37 complete surveys were analyzed denoting a response rate of 20.2%.**

Sample, Procedures, Response Rate

Academic Program	Survey recipients	Survey respondents	Percent Completed (%)
Bachelor of Arts in Business (BAB)	72	12	16.7%
Bachelor of Arts in English and Communication (BAEC)	54	14	25.9%
Bachelor of Science in Computer Science (BSCS)	42	9	21.4%
Bachelor of Science in Data Science (BSDS)	7	2	28.5%
Bachelor of Science in Engineering sciences (BSES)	8	0	0.0%
Total	183	37	20.2%

Sex	Graduating students	Survey respondents	Percent Completed (%)
Female	111	23	20.7%
Male	72	14	19.4%
Total	183	37	20.2%

A letter from the Office of Institutional Research and Assessment was sent to each graduating student with a request to complete the survey. The letter included an explanation of the importance of the survey and the link to the on-line survey.

Description

Upon completion of the on-line survey, data was analyzed in SPSS. Descriptive analysis includes frequencies, calculation of mean values and standard deviations for categorical variables with Likert scale type response options.

Background Information

Response rate: 20.2%

Program of Respondents

	N	%
BAB	12	32.4%
BSCS	9	24.3%
BAEC	14	37.8%
BSDS	2	5.4%
Total	37	100.0%

Sex of Respondents

	N	%
Female	23	62.2%
Male	14	37.8%
Total	37	100.0%

College of Respondents

	N	%
CBE	12	32.4%
CSE	11	29.7%
CHSS	14	37.8%
Total	37	100.0%

What was your employment status during most of your graduate education?

	N	%
Did not work	8	21.6%
Work occasionally (either part time or full time)	8	21.6%
Worked regularly part time	9	24.3%
Worked regularly full time	12	32.5%
Total	37	100.0%

Undergraduate Experience

Overall satisfaction

	Good/Excellent	Mean (scale 1-5)	St. dev.
Overall and in general, how would you rate your experience in your program? (N=37)	89.2 %	4.2	0.6

	Good/Excellent	Mean (scale 1-5)	St. dev.
How would you rate your academic program at AUA? (N=36)	77.8 %	3.9	0.7

During you undergraduate studies, did you experience: (N=37)

	Yes		Not sure		No	
	N	%	N	%	N	%
Stress regarding your studies	29	(78.4%)	2	(5.4%)	6	(16.2%)
Distraction from your studies due to social obligations	21	(56.8%)	2	(5.4%)	14	(37.8%)

Faculty and Courses

Courses. The level of agreement with the followings: (N=36)

	Agree/Strongly Agree	Mean (scale 1-5)	St. dev.
Interactions among students and faculty are characterized by mutual respect.	78.4%	3.8	0.8
The courses I have taken are intellectually challenging and stimulating.	75.7%	3.9	0.6
The grading system at AUA is fair.	67.6%	3.7	0.8

Faculty. The level of agreement with the followings: (N=36)

	Agree/Strongly Agree	Mean (scale 1-5)	St. dev.
On the whole, faculty members were well qualified to teach their courses.	67.6%	3.8	0.7
In general, the courses I took were well taught.	75.7%	3.9	0.7

Answers to Open-Ended Questions (coded)¹

What are the three things that you like most about AUA?			
N	Response Option	Count	%
1	Overall atmosphere	30	81.0%
2	Curriculum	8	21.6%
3	Facilities	8	21.6%
4	Extra-curricular activities	3	8.1%
5	Faculty	24	64.8%
6	Faculty – student interaction	19	51.3%
7	Resources	9	24.3%
8	Other	3	8.1%
	Total	37	

What are the three most important things AUA could do to improve the quality of your undergraduate experience? (Open-ended, Responses coded)			
N	Response Option	Count	%
1	Curriculum	25	67.5%
2	Facilities	11	29.7%
3	Faculty	9	24.3%
4	Support services	8	21.6%
5	Extra-curricular activities	6	16.2%
6	Other	14	37.8%
	Total	37	

¹ The percent is calculated based on the total number of respondents.

Expectations for after graduation

What are your immediate plans after graduation? (N=37)

Statement	%
I plan to work full time or part time	45.9%
I plan to continue my education in graduate/professional studies	2.7%
I plan to work (full time or part time) AND continue my education in graduate/professional studies	51.4%
I plan to do my military service	0.0%
I don't have any plans	0.0%
Other	0.0%

If you plan to work after graduation, which of the following best reflects your current status?

(N=36)

Statement	%
Already accepted a position	30.6%
Considering one or more job offers	13.9%
Currently searching for a position	24.9%
Will begin searching after graduation	2.8%
Already have a position and plan to stay in the same position	27.8%