



AUA

American University of Armenia



Office of Student Affairs

Counseling Services

Professionally trained staff provide confidential and caring counseling services to all AUA students including individual and group counseling, crisis intervention, special workshops, mental health awareness campaigns, referral services and much more.

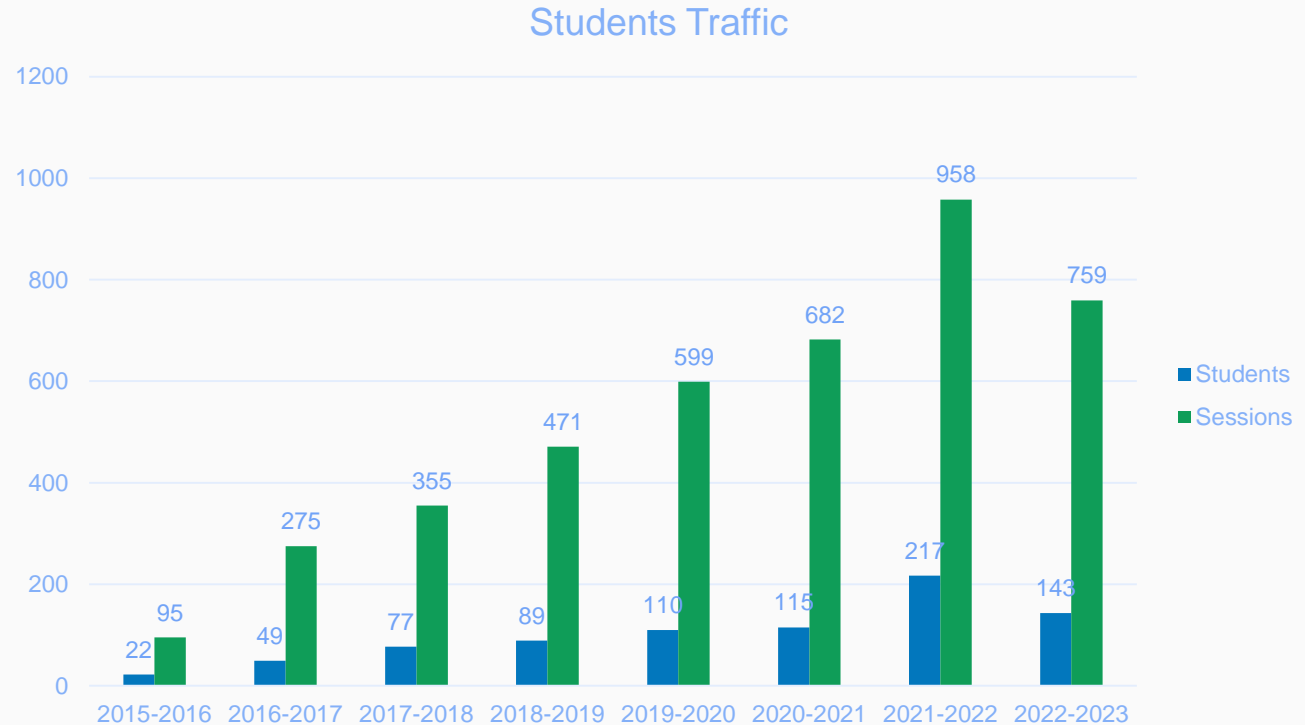


Counseling Services

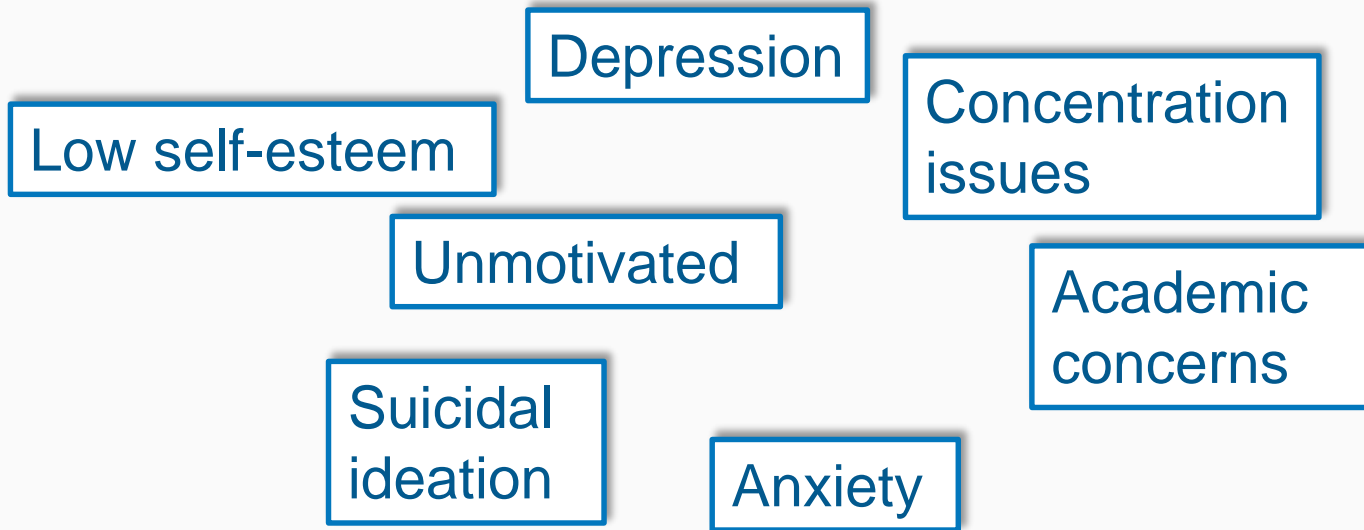
The service works with AUA matriculated students

- ***Free of charge***
- ***Confidential***

Counseling Services Traffic



What are the major issues?



Satisfaction Survey Results

- 97% stated that they will **use the services** if need be in the **future**.
- 97% stated they will **recommend** the services to other **friends**.
- 60% of the students see a **positive change** in their lives.
- 62% state that as a result of counseling, they feel more **confident**.
- 65% state that they have improved **self-esteem**.
- 73% agree that they have gained a stronger understanding of self-**identity**.
- 63% state that they improved **relationships** with other people.

Collaboration with the faculty

**We are here to support faculty to work with students in distress.
Possible means to connect students with the service**

- **Walk with student to the counselor's office**
- **Email counselingservices@aua.am**
- **Give a call to a counselor**

Faculty/staff trainings

Consultations

Office of Student Affairs

Disability Support Services

AUA aims to establish a learning environment which supports diverse student learning abilities and addresses challenges students may face in pursuit of their education.

Students with physical, psychological, or sensory conditions, be they chronic or temporary, can access the University's Disability Support Services.

DSS will assist students who are in need of accommodations in and outside of the classroom.

Why do we need DSS?

Auditory

Vision

Mobility

Attention

Neurological

Psychological

Cognitive

Medical

2/3 of all disabilities are hidden
("invisible")

1/3 of all disabilities are
psychological (mental illnesses)

What do we need to do?

Student

- Fills in the form and schedules individual meeting
- Defines the educational needs and what can be done to accommodate their needs
- Provide access to assistive technologies

Faculty

- Contact the faculty and meet individually
- Discuss the possible accommodations
- Keep in touch during the semester

THANK YOU!