

2023 Undergraduate Graduating Student Exit Survey

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Methodology and Background

Instrument Design and Timeline

The American University of Armenia (AUA) conducted the 2023 Undergraduate Student Exit Survey from June 20 to July 4, 2023. *Typically, this survey is conducted during April the same year based on petition to graduate lists of the previous year. However, in 2023, due to unforeseen events led to a delay in conducting the survey, resulting in a lower response rate and data that may not be fully representative of the entire student population. Therefore, for the 2023 survey, only partial reporting is available, which includes the description of select questions and demographic information. Regrettably, the 2023 survey results will not be incorporated into the longitudinal reporting of the Undergraduate Graduating Student Exit Survey (for internal use only). The delay in conducting the survey and the resulting lower response rate have introduced potential biases and inconsistencies in the dataset, making it challenging to draw accurate and meaningful comparisons over time. While the 2023 survey may not have yielded a full set of results, the data collected still holds value in contributing to the ongoing assessment and improvement of the university's undergraduate programs.*

The objectives of the survey were to gather information from undergraduate students about the level of student satisfaction related to the curriculum, academic environment, extracurricular activities, and services provided at the university, as well as to identify areas of possible improvements.

This report describes the methodology used for the survey and presents the findings in tables.

A total of 98 (31.9 %) out of 307 graduating students participated in the survey. The results of 34 partially completed surveys were excluded from the analyses, **thus 64 complete surveys were analyzed denoting a response rate of 20.8%.**

Sample, Procedures, Response Rate

Academic Program	Survey recipients	Survey respondents	Percent Completed (%)
Bachelor of Arts in Business (BAB)	146	24	16.4%
Bachelor of Arts in English and Communication (BAEC)	67	18	26.9%
Bachelor of Science in Computer Science (BSCS)	50	12	24.0%
Bachelor of Science in Data Science (BSDS)	29	7	24.1%
Bachelor of Science in Engineering Sciences (BSES)	15	3	20.0%
Total	307	64	20.8%

Sex	Graduating students	Survey respondents	Percent Completed (%)
Female	209	43	20.6%
Male	98	21	21.4%
Total	307	64	20.8%

The following procedures were followed:

- A letter from the Office of Institutional Research and Assessment was sent to each graduating student with a request to complete the survey. The letter included an explanation of the importance of the survey and the link to the on-line survey.
- A reminder email message was sent by the Office of Institutional Research and Assessment on the 27th of June 2023.

Description

Upon completion of the on-line survey, data was analyzed in SPSS. Descriptive analysis includes frequencies, calculation of mean values and standard deviations for categorical variables with Likert scale type response options.

Background Information

Response rate: 20.8%

Program of Respondents

	N	%
BAB	24	37.5%
BSCS	12	18.8%
BSES	3	4.7%
BAEC	18	28.1%
BSDS	7	10.9%
Total	64	100.0%

Sex of Respondents

	N	%
Female	43	67.2%
Male	21	32.8%
Total	64	100.0%

College of Respondents

	N	%
CBE	24	37.5%
CSE	22	34.4%
CHSS	18	28.1%
Total	64	100.0%

What was your employment status during most of your graduate education?

	N	%
Did not work	17	26.5%
Work occasionally (either part time or full time)	24	37.5%
Worked regularly part time	11	17.2%
Worked regularly full time	12	18.8%
Total	64	100.0%

Undergraduate Experience

Overall satisfaction

	Good/Excellent	Mean (scale 1-5)	St. dev.
Overall and in general, how would you rate your experience in your program? (N=64)	92.2 %	4.2	0.6

	Good/Excellent	Mean (scale 1-5)	St. dev.
How would you rate your academic program at AUA? (N=63)	81.2 %	4.0	0.7

During you undergraduate studies, did you experience: (N=64)

	Yes		Not sure		No	
	N	%	N	%	N	%
Stress regarding your studies	56	87.5%	2	3.1%	6	9.4%
Distraction from your studies due to social obligations	38	59.4%	5	7.8%	21	32.8%

Faculty and Courses

Courses. The level of agreement with the followings: (N=64)

	Agree/Strongly Agree	Mean (scale 1-5)	St. dev.
Interactions among students and faculty are characterized by mutual respect.	93.8%	4.1	0.5
The courses I have taken are intellectually challenging and stimulating.	75.0%	3.9	0.6
The grading system at AUA is fair.	65.6%	3.7	0.8

Faculty. The level of agreement with the followings: (N=64)

	Agree/Strongly Agree	Mean (scale 1-5)	St. dev.
On the whole, faculty members were well qualified to teach their courses.	84.4%	3.9	0.6
In general, the courses I took were well taught.	82.2%	3.9	0.6

Answers to Open-Ended Questions (coded)¹

What are the three things that you like most about AUA?			
N	Response Option	Count	%
1	Overall atmosphere	42	65.6%
2	Curriculum	18	28.1%
3	Facilities	26	40.6%
4	Extra-curricular activities	9	14.1%
5	Faculty	29	45.3%
6	Faculty – student interaction	21	32.8%
7	Resources	14	21.8%
8	Other	13	20.3 %
	Total No. of respondents	64	

What are the three most important things AUA could do to improve the quality of your undergraduate experience? (Open-ended, Responses coded)			
N	Response Option	Count	%
1	Curriculum	35	54.7%
2	Facilities	20	31.3%
3	Faculty	18	28.1%
4	Support services	13	20.3%
5	Extra-curricular activities	16	25.0%
6	Other	22	34.3%
	Total No. of respondents	64	

¹ The percent is calculated based on the total number of respondents.

Expectations for after graduation

What are your immediate plans after graduation? (N=64)

Statement	%
I plan to work full time or part time	37.5%
I plan to continue my education in graduate/professional studies	4.7%
I plan to work (full time or part time) AND continue my education in graduate/professional studies	50.0%
I plan to do my military service	1.6%
I don't have any plans	1.6%
Other	4.6%

If you plan to work after graduation, which of the following best reflects your current status? (N=57)

Statement	%
Already accepted a position	26.3%
Considering one or more job offers	14.0%
Currently searching for a position	26.3%
Will begin searching after graduation	12.3%
Already have a position and plan to stay in the same position	21.1%